

Bryan J. Bleibdrey  
 21 Waterway Avenue  
 Suite 300  
 The Woodlands, Texas 77380



P: (832) 534-2589  
 F: (855) 299-5757  
 Bryan@BBattorney.com  
 www.BBattorney.com

**LAW GROUP PLLC**

**CLIENT SURVEY**

We appreciate the opportunity to serve your legal needs. Please help us improve the quality of our service by completing this survey and returning it to our firm. Your responses will be kept confidential. If we can assist you in the future we hope that you will call us.

1. Your Name (optional): Pamela [REDACTED]

2. Please rate our firm in the following areas (including comments as appropriate):

<u>(Please check one:)</u>	Excellent	Good	Fair	Poor	No Opinion
Family Law Expertise	✓				
<b>Comments:</b> Bryan J. Bleibdrey, Atty. Knowledge was beyond Excellent					
Efficiency handling your case	✓				
<b>Comments:</b> I couldn't ask for a better attorney					
Proficiency working with opposing counsel	✓				
<b>Comments:</b> "Very professional!"					
Answering your questions	✓				
<b>Comments:</b> ALL OF my questions were answered					
Quality of Legal Advice	✓				
<b>Comments:</b> Beyond & Above					
Promptness of Service	✓				
<b>Comments:</b> Very efficient					
Friendliness of Staff	✓				
<b>Comments:</b> The staff was wonderful					
Time Devoted to Your Case	✓				
<b>Comments:</b> Very efficient, Bryan went above and beyond					
Handling Calls	✓				
<b>Comments:</b> Always was able to get in contact with Bryan					
Office Location	✓				
<b>Comments:</b> Easy to find location great					
Office Furnishings	✓				
<b>Comments:</b> Beautiful					
Availability of Your Attorney	✓				
<b>Comments:</b> Bryan J. Bleibdrey, Atty, IF I needed to contact him I always talked to him.					

Promptness for Meetings	Excellent ✓				
Comments: Very knowledgeable					
Promptness of Returning Calls	✓				
Comments: Wonderful, Excellent					
Keeping you informed	✓				
Comments: Bryan kept me informed on everything.					

3. Billing Questions:

	Yes	No	No Opinion
Were your billing statements clear?	✓		
Comments: Everything was very easy to understand			
Did you understand the fee arrangement at the beginning of the engagement?	✓		
Comments: Everything was explain to me.			
Were you charged fairly for the services we provided?	✓		
Comments: ALL the services were charged fairly			
Did we sufficiently address any billing concerns you raised during your representation?	✓		
Comments: ALL fees were sufficiently address			

4. Would you choose our firm again to represent you in other matters? (circle one)  
 Definitely Probably Probably Not Definitely Not

5. Would you recommend us to someone you know? (circle one)  
 Definitely Probably Probably Not Definitely Not

6. How satisfied are you with the outcome of your case? (circle one)  
 My case is not completed Very Satisfied Satisfied Not Satisfied

7. How can our firm improve its services to our clients?:  
 Keep everything the way that it is. "YOUR firm is the Best!"

8. Would you contact our firm in the future for a non-family law referral? (circle one): Yes No

9. (a) What compliments or criticisms do you have about our firm and its service?  
 My Attorney Bryan J. Bleibrey is the Best, he is God sent. I thank him for everything that he did. It was a pleasure to have him as my Attorney. "Keep up the Excellent work Bryan!"

Thank you for completing this questionnaire!